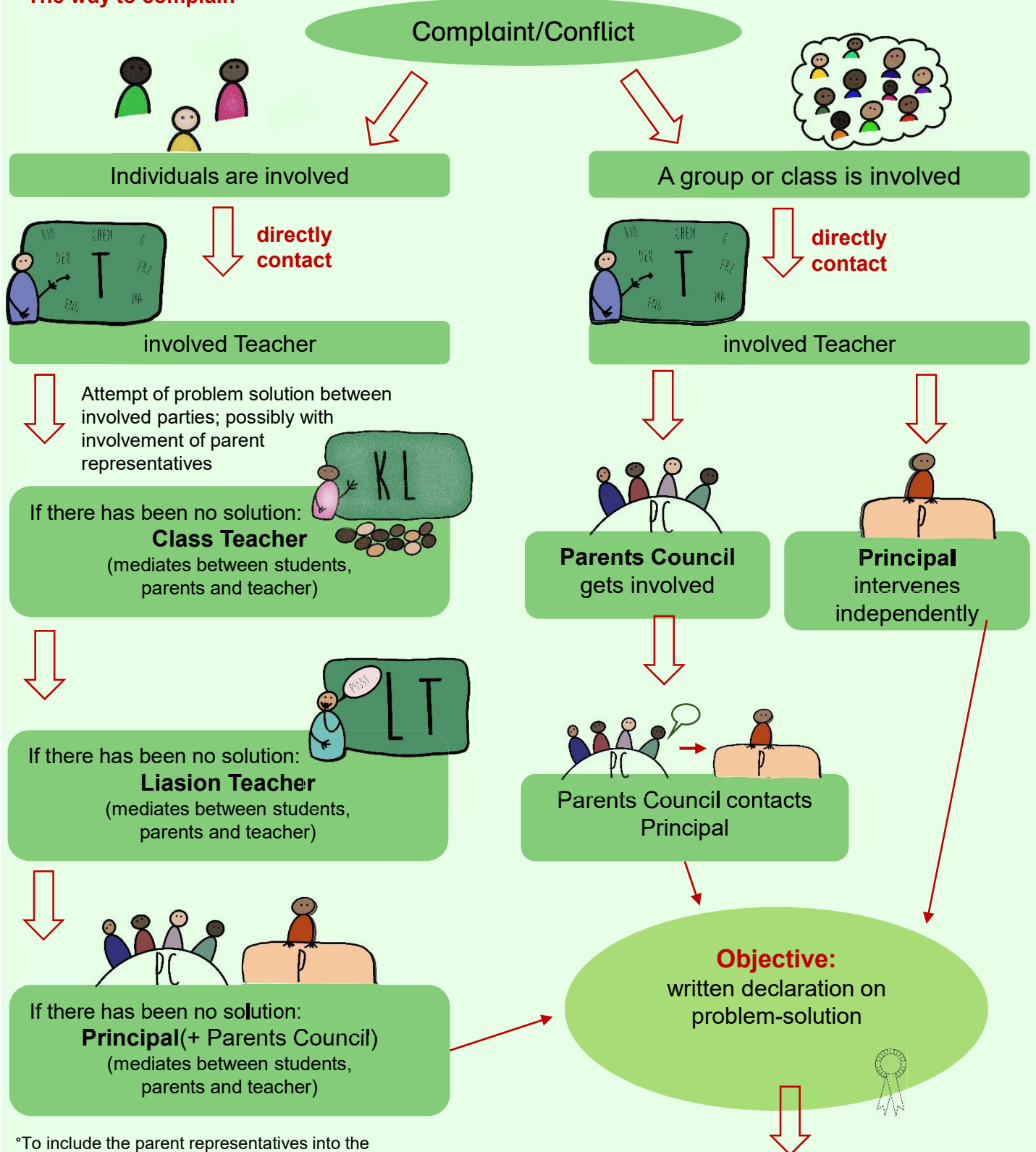


Strategy for problem - solving in case of a conflict

Principle: Any conflicts and complaints are first discussed between the involved persons. Only if there is no solution to be found on this level, other parties will be included in the problem-solving.

The way to complain



*To include the parent representatives into the communication process is possible at any given time.

Examination of the problem-solution after an appropriate period of time

Please, book appointments with the school administration through the school's secretary Ms. Night Kagoni.